



Town of Smyrna No Solicitation List

Town of Smyrna Municipal Code Title 9 Chapter 6 “Door-to-Door Solicitation” Established by Ordinance #25-20

What is the Purpose? To allow residents to opt out of door-to-door commercial solicitations from properly permitted commercial solicitors registered with the Town and authorized to do so in a manner consistent with the provisions of Municipal Code Title 9, Chapter 6; established by Ordinance #25-20.

How Do I Sign Up? A lawful owner or occupant of any private premises may register their address through the online form at https://www.townofsmyrna.org/no_solicitation. Each property must register individually, and shall not be listed as a group, subdivision, HOA, or complex.

What Information will be Made Public? The only information made public to commercial solicitors through the Town’s No Solicitation List is the address of the property. All other identifying information shall not be published to the No Solicitation List on the website or provided through Town Hall. The Town of Smyrna must comply with Tennessee’s Open Records Law (T.C.A. § 10-7-503 et seq.).

Where Can I Find the List? The Town shall maintain and periodically update a list consisting of addresses that have registered. The No Solicitation List will be published to the Town’s website, as well as provided to any properly permitted commercial solicitors approved through the Town of Smyrna.

How Long am I Registered? Until such time that the address has been deleted from the No Solicitation List either by request of the lawful owner or occupant, or by periodic maintenance of the Town.

How do I Obtain a Sticker? The Town of Smyrna will provide an official “No Solicitation” sticker, upon request, to any resident who has properly registered their address on the No Solicitation List. Stickers may only be picked up during normal business hours at Town Hall Lobby, 315 S Lowry Street.

Where do I Place the Sticker? Stickers should be displayed at an individual’s premises in a prominent location that is visible to potential solicitors.

Which Solicitors are Covered Under the List? The No Solicitation List applies to those properly permitted commercial solicitors registered with the Town and authorized to do so in a manner consistent with the provisions of Municipal Code Title 9, Chapter 6. This prohibition does not apply to charitable solicitors, canvassing politicians, school sales, religious organizations, newspaper/editorial publications, or anyone you invite onto your property.

How can I identify a Town-Permitted Solicitor? Solicitors that are properly permitted by the Town of Smyrna are instructed to carry a copy of their approved permit on their person at all times while knocking on doors. Request to see a solicitor's approved permit. If they are unable or refuse to show you their approved permit, they are either in violation of their permit or do not have one. You may report the information to the Town of Smyrna using the online "Report a Solicitation Violation" form at https://www.townofsmyrna.org/no_solicitation.

How is the List Enforced? If a solicitor does knock on your door and your address is on the No Solicitation List, please report the violation to the Town of Smyrna by using the online "Report a Solicitation Violation" form at https://www.townofsmyrna.org/no_solicitation. To properly log an infraction, we will require the name of the solicitor and the business of the solicitor, as well as the location of the solicitation. The Town will take action on valid reported infractions, which may lead to the revocation of a vendor's solicitation permit.

What if Solicitors are Still Knocking? You may report a potential violation of the No Solicitation List through the Town's website at https://www.townofsmyrna.org/no_solicitation. If a solicitor becomes disorderly, immediately report this information to the Smyrna Police Department by calling the non-emergency line at 615-459-6644. In the case of any emergency, dial 911.

Is the No Solicitation List a Guarantee? The Town of Smyrna makes no guarantee, warranty, or representation, express or implied, as to the accuracy, completeness, or timeliness of the No-Solicitation List, nor does it guarantee that inclusion on the registry will prevent all solicitations.

What is the Town's Liability? Neither the Town nor any of its officers, employees, agents, or authorized volunteers shall be liable to any person for any injuries, damages, or liabilities of any kind arising from or relating to any errors or omissions that may occur in compiling or maintaining the no-solicitation list.

Other Questions? Call Smyrna Town Hall at 615-459-2553 during normal business hours.

